

How to Renew Your CSO Subscription Online

On Wednesday, April 29, 2026 you should have received an email from info@getcuebox.com. If you do not see it, try checking Junk or Spam.

Click the link in this email to access your personalized renewal offer.

- Log in or create your account using the same email address the offer was sent to
- Your subscription package will be preloaded in your cart
- Click “Details” to view your seat assignments
- If everything looks good, simply proceed to checkout to complete your renewal

Need to Make Changes?

Continue through the steps outlined below if you would like to:

- View your seats on a map
- Adjust the number of packages
- Request different seating

How to view your renewal seat locations on the seating maps, change the number of subscription packages in your renewal, or change your assigned subscription seating locations.

Click the link in your renewal offer email to purchase your subscription package(s). After clicking the link, you will be prompted to log in to your patron account through our ticketing system. **Be sure you login or set up your account with the same email address that you received the renewal offer on.**

Once you are logged in, you will be taken to the checkout page and your subscription renewal offer will be automatically added to your cart.

To view your renewal seat locations on the seating maps, change the number of subscription packages in your renewal, or change your assigned subscription seating locations:

1. Click any subscription package in your cart (circled in yellow).

Checkout

Ticket Delivery



E-ticket Box office Mail

Show Your Support with a Gift

Every performance, every music lesson, and every community program becomes reality because of donors like you.

\$5 \$10 \$100

Your Items

 26-27 Classics Subscription 4 Tickets		\$308.80
Details ▾		
<input type="text" value="Enter Code"/>	<input type="button" value="→"/>	
Subtotal		\$308.80
Fees		\$15.44
Total (1 item)		\$324.24

- To modify the number of subscription packages you are purchasing, use the +/- buttons next to Quantity. If you are happy with the number of subscription packages you are purchasing, click "Continue" to proceed to view your seat locations or change your seat locations.

26-27 Classics Subscription

4 shows per subscription
From \$58.80

Quantity

Details

All four performances in the CSO's 26-27 Classics Series, including the CSO's historic return to the Tivoli Theatre in February 2027!
This subscription package is split across two venues. The first two performances in the series will be in the Soldiers & Sailors Memorial Auditorium, and the second two performances in the series will take place in the newly-renovated Tivoli Theatre.



3. This page is just a listing of all shows included in your subscription package. To move along to the seat maps, click “Next”.

Review 4 Selected Shows

- Classics 1**
Sep 24, 2026
Memorial Auditorium
Thu, Sep 24 • 7:30 PM
- Classics 2**
Nov 19, 2026
Memorial Auditorium
Thu, Nov 19 • 7:30 PM
- Classics 3**
Feb 18, 2027
Tivoli Theatre
Thu, Feb 18 • 7:30 PM

Your Items

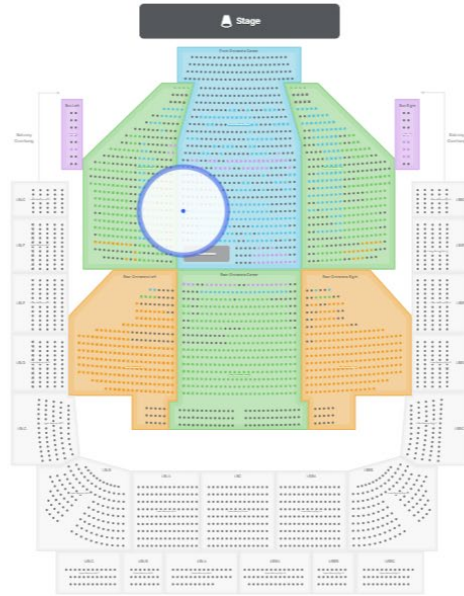
26-27 Classics Subscription 4 Tickets Details	\$308.80
Enter Code	<input type="button" value="→"/>
Subtotal	\$308.80
Fees	\$15.44
Total (1 item)	\$324.24

4. You will first be shown your renewal seats for the first two performances of the season in Memorial Auditorium. The seat(s) in your renewal offer will be highlighted.

Select 1 Seat

Memorial Auditorium • 2 Shows

Price: \$30.88 - \$61.74 \$31.50 - \$96.96 \$31.50 - \$132.72 \$31.50 - \$191.52



Next

5. Click on your highlighted seat to zoom in on the map. If you would like to change the location of your seat, first click on the location of your current seat, then select the location of your desired seat. Once you are happy with your seating location in Memorial, click “Next”.
6. Follow steps 4 – 5 for your seating in Tivoli Theatre.

Once you are happy with your Tivoli seats, click “Checkout” and proceed through the